



FEDERATION OF SBI PENSIONERS' ASSOCIATIONS

Regn. No. S/17025 of 1986 Under Societies Registration Act 1860 (Delhi)

ADMINISTRATIVE OFFICE, BENGALURU

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President

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(All letters to be addressed to the General Secretary)

G.D. NADAF

General Secretary

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Ref No.FSBIPA/34/2025

Date: 15-12-2025

The Dy. Managing Director (HR) &
Corporate Development Officer,
State Bank of India,
Corporate Centre,
Madame Cama Road,
MUMBAI 400021

Dear Sir,

PENSION PAYMENT ADVICE

The Federation has been requesting, since long, for issuance of updated Pension Payment Advice to all eligible pensioners after every revision of pension that has been effected on account of revision of wages, eligibility of additional pay component, if any.

2. In respect of mismatches represented by the Pensioners, we are informed that the corrections are being made by the Circle PPG Department through the Maker-Checker functionality provided by the Corporate Centre. However, large number of mismatches in data has been reported to us since change of Service Provider of HRMS i.e., Zing. These discrepancies include mismatches in data, which were earlier recorded correctly.

3. In this connection, we give below the discrepancies, brought to our notice by our Affiliate Associations/members, for your kind information and necessary action:

- ❖ The Pension Payment Advice that was issued subsequent to sanction of pension immediately after retirement is made available in the portal, but not the latest one after revision of pension on account of wage revision, payment of additional commutation or sanction of additional/new stagnation increment, eligible if any;
- ❖ In cases where the simultaneous sanction of Family Pension has been effected, the revised Family Pension at the eligible 30% of last drawn salary on account of the recent amendment is not reflected in the Pension Payment Advice;
- ❖ Base details such as length of pensionable service, date of birth, date of joining, date of retirement, dependent particulars are either blank or wrong in many cases.

4. Further, it has been informed to us that the Pension Payment Advice issued to the retiree does not contain details of pay components considered for arriving at the 12/10 months' average substantive salary of the employee. In this connection, a reference is invited to the instructions contained vide Para – "Advice of the basis of

pension calculation" vide page No.68 of Codified Instructions on Settlement of Terminal Benefits, updated as on 31.08.2009, released by PPG Department, Corporate Centre, Mumbai, which is reproduced hereunder for instant reference:

"The Local Head Office will advise the employee/pensioner the amount of pension sanctioned in each case along with the basis of calculation simultaneously while conveying the sanction of pension to the branch concerned vide Corporate Centre Circular No.PA/CIR/94 dated 29th May 1986."

5. In view of the above, we request you to initiate necessary steps and arrange for the following remedial actions, globally at Corporate Centre level, even without representations from the Pensioners:

- To arrange for providing Pension Payment Advice to the employee/pensioner, as hitherto, along with the "Advice of the basis of pension calculation" including the data of last 12/10 months' pay components considered for arriving at the eligible Basic Pension of the employee/pensioner.
- To arrange to update the portal with the latest Pension Payment Advice subsequent to revision of pension on account of wage revision or sanction of eligible additional/new stagnation increment, additional commutation, etc.;
- To arrange to reflect the revised Family Pension in all cases, where the simultaneous sanction of Family Pension was effected prior to April 2021;
- To arrange for verification of average substantive salary of the pensioner, particularly those employees retired during the period of wage negotiations i.e., from November 2012 to June 2015, from November 2017 to January 2021 and from November 2022 to June 2024;
- To arrange for data cleansing of all base/essential details of every pensioner, may be by creation of exclusive Team for the purpose, as it is observed that the basic particulars relating many of the pensioners are blank subsequent to migration of data from RBPAS to SAP and subsequently to HRMS;

6. We fervently hope that the issues referred above would be viewed seriously not only to effect the corrections at the earliest but also to ease the stress of the old-age pensioners, who are representing for correction of their data since long.

7. Please acknowledge receipt of this communication and advise us the developments in this regard.

With Greetings,

Yours faithfully



(G.D. NADAF)
GENERAL SECRETARY